



THE LAGOON

Frequently Asked Questions





What is it and how large is it?

THE LAGOON is a 5-acre, tropics-inspired amenity, with clear Caribbean-like water and sandy beaches, set among the natural beauty of Windsong Ranch. This new resident exclusive amenity is perfect for both relaxation and a wide variety of recreational water activities, such as swimming, kayaking, paddle boarding, and more.



How was it made?

- Our groundbreaking amenity, THE LAGOON, uses patented Crystal Lagoons® technology which allows clear tropical lagoons of unlimited sizes to be built and maintained at very low costs using a minimal amount of chemicals and energy.
- Crystal Lagoons® innovative and environmentally sustainable technology has been patented worldwide and the company regularly receives environmental awards.

How do they keep it clean?

- In addition to an on-site maintenance team, THE LAGOON is monitored and operated remotely by the Crystal Lagoons® Control Center (CLCC), via internet through the cloud.
- The centralized filtration system applies controlled pulses of very small quantities of oxidants/microbiocides to the water in the lagoon. In doing so, this allows up to 100 times less chemicals to be used than are applied in swimming pools and it is not necessary to maintain a high and permanent level of disinfection.
- THE LAGOON fully complies with the most stringent international physicochemical and microbiological water quality standards.

Does it use a lot of water?

- The state-of-the-art Crystal Lagoons® technology used in THE LAGOON was created by a biochemist and is environmentally friendly. Capturing direct rainwater reduces the need for make up water to compensate for evaporation.
- Water consumption is reduced even further by using Crystal Lagoons® evaporation control film technology, using up to 30 times less water than a golf course and 50% less water than a park of the same size.

Is it expensive to maintain?

- The greatest advantages Crystal Lagoons® technology offers are very low maintenance costs, the use of any type of water source, and very low water consumption.
- Crystal Lagoons® patented efficient filtration system uses only 2% of the energy consumed by conventional swimming pool filtration systems.

Will HOA assessments increase to maintain this amenity?

Like most communities, as the development progresses, there are occasional incremental increases in HOA dues.

Is there a safety staff?

Yes, there are pool monitors during hours of operation.

How do residents access THE LAGOON?

Electronic access cards are used to get into THE LAGOON by residents and their guests only.

How do you control snakes and wildlife from getting in?

Professional services monitor and control the premises regularly.

Is there food available for purchase at THE LAGOON?

Food Trucks are on-site regularly and guests are invited to visit The Windsong Ranch Café, located a few blocks south at The Commons.

Are residents able to check-out or rent equipment?

We are offering kayaks and paddle boards for rent or residents can bring their own once approved by the HOA.

Is it open all year? What are the hours of operation?

Yes, it is open all year for residents to enjoy. Typical hours are Tuesday – Sunday from 10:00 am to 8:00 pm. Hours are subject to change for weather, seasons, daylight savings, maintenance and other reasons.

How much parking is available?

115 spaces for cars and golf carts.

Where do I go to learn more information?

WindsongRanchLiving.com/lifestyle

5-ACRE
CRYSTAL
CLEAR
LAGOON

07.21.20

All rates and information are subject to change without notice. July, 2020.

A community by Tellus Group LLC • 1001 Windsong Parkway S., Prosper, TX 75078 • (972) 347-9270 • WindsongRanchLiving.com

